



# Aging & Disability Resource Center

1-877-883-5378

ADRCInformation.org

Serving Green Lake, Marquette, and Waushara Counties

## Aging and Disability Resource Center Of Green Lake, Marquette, and Waushara Counties Coordinating Committee Minutes January 8, 2009 Location: Green Lake County

I. **Call to Order** – Chair Brewer called the meeting to order at 1:00 pm.

II. **Roll Call** –

**Green Lake:**

Elden Dallman

Joanne Guden

Kathleen Crimmings

**Marquette:**

Earl Ewert

Mike Ingram

Priscilla Starrine

Donna Hymes

Shirley Floeter

**Waushara County:**

Warren Brewer

Bernadette Krentz

Bev Walker

Beverly Monson

Others Present: Veronica Ottow (GL), Debbie Paavola (W), Suzi Giesen (GL), Jeremy Kral (M), Sylvia Phillis (M), Kate Surprise (W) Linda Van Ness (GL), Orrin Helmer (GL), Denise Blackburn (Care WI), Bryn Ceman (Care WI).

III. **Adoption of the Agenda** Motion was made to adopt the agenda by Shirley Floeter, second by Joanne Guden, motion carried.

IV. **Approval of Minutes of the Previous Meeting.** Motion was made to approve minutes with correction by Joanne Guden, second by Mike Ingram, motion carried.

V. **Public Comment-** none

VI. **Reports**

**A. ADRC Local Activity**

Ottow shared the November and December data. For November, 383 were entered into Beacon. In December, 391 contacts were entered. The largest volume of call topics were related to financial assistance, housing and caregiving.

Ottow also shared DBS information. Brenda, DBS for Marquette and Waushara, has 78 open cases. About 20 of them will be closed after she makes contact with them. She is intensely working on 20 cases

DBS Matt Wecker has about 60 open cases with 15 of them he intensely working on. The State has upgraded the DBS data entry program to a web base program. Both DBS are not unsatisfied with the upgrade because they have not received the proper training for this program. They both will be at a state meeting on Tuesday and hope to receive more information about upcoming training for the new program.

**B. Statewide ADRC Activity**

Ottow attend the State ADRC meeting December 3. The meeting was in regards to PAC which stands for Pre Admission Consultation. Discussion followed.

**C. Marketing/Outreach Update**

The first draft of the 2009 Resource Directory is at the Argus. This year the informational inserts will be moved to the front of the directory in hopes that it will bring more attention to them.

Ottow is working with Molly Spaulding, Family Living Agent for UW-Extension, to provided outreach to Employee Assistance Program and larger businesses. The goal is to make business aware of the increase number of family caregivers and the services available to assist family caregivers.

**D. Customer Satisfaction Survey**

In September, the ADRC had mailed 25 surveys and the return rate on the surveys was 32%. All consumers surveyed were satisfied with the service they received.

Earl shared a story about a relative who recently moved to Wisconsin from Arizona. Earl was able to tell the relative about the services the ADRC offered. The relative was able to contact the ADRC and all issues were resolved.

**E. Family Care Updates**

The three counties will be done with transitioning current waiver clients as of December 1. The three counties believed they would have they waiting list done before the end of the 24 months.

**VII. Old Business**

**A. Budget**

Linda Van Ness presented the 2009 ADRC budget to the group. Discussion followed

**VI. New Business**

**A. Care WI presentation**

Denise Blackburn, Family Care Program Administrator, and Bryn Ceman, Lead Case Manager, discussed Care WI as it relates to the Family Care Program in our tri-county consortium.

**B. ADRC New Coordinating Committee Member, Donna Hyames**

Welcome Donna, she appointed by the Marquette Human Services to the ADRC Board.

Motion was made to accept Donna Hyames to the ADRC Coordinating Committee by Ingram second by Floeter Motion carried

**C. ADRC Coordinating Committee Term/Appointments**

Ottow handed out list of current list of members and their appointment dates. Those who were appointed as citizen and consumer representative their terms expire this year. Counties will need to check to see if current representative will be seeking reappointment.

Ottow read Emil Pionke's letter of resignation from the ADRC Coordinating committee.

**Meeting and location schedule:**

March 12, 2009, Marquette County at 1:00pm.

**Future Agenda Items:**

- X. Adjournment** – Motion to adjourn the meeting made by Joanne Guden, second by Bernadette Krentz, motion carried.

Respectfully Submitted,

Veronica Ottow