



**GREEN LAKE COUNTY
DEPARTMENT OF
HEALTH & HUMAN
SERVICES**

571 County Road A
PO Box 588
Green Lake, WI 54941
Phone: (920) 294-4070

Hours of Operation:

Monday – Friday:
8:00AM – 4:30PM

Additional hours Tuesday by appointment

4:30 p.m. – 8:00 p.m.

Emergency, After Hours and/or Weekends:

Please call the Crisis Line at

(920) 294-4000.

Most of the services provided are on an outpatient basis. Clients meet with professional staff in the Clinic office in Green Lake. All client information is held in strictest confidence. When more severe or chronic problems require hospitalization, residential treatment, halfway house, etc., referral is made to one of the Board contracted facilities providing these services. In addition, the following programs and groups are available:

PROGRAMS/GROUPS OFFERED

- Comprehensive Community Services (CCS)
- Community Support Program (CSP)
- Crisis Intervention/Stabilization Services
- Intensive Out Patient/Aftercare Groups
- Underage Educational Program

Cost of Services

Health insurance and Medical Assistance is billed by the clinic if coverage is currently in force. A sliding fee scale is used for those without insurance or other resources. No one is denied services because of inability to pay.

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Clinical Services

- Mental Health
- Substance Abuse



Informational Guide

VISION

Mental Health Recovery is a journey of healing and transformation enabling a person with a mental illness to live a meaningful life in the community of their choice while striving to reach their full potential. .

10 FUNDAMENTAL CONCEPTS OF RECOVERY

- Self-Direction
- Individualized and Person-Centered
- Empowerment
- Holistic
- Non-linear (recovery is a process)
- Strengths-Based
- Peer Support
- Respect
- Responsibility

And

- HOPE



PROVISION OF SERVICES

Services provided are determined through a person-centered assessment and service planning process. Possible services could include:

- INFORMATION & REFERRAL
- COUNSELING
- CASE MANAGEMENT/SERVICE FACILITATION
- CRISIS SERVICES/INTERVENTION/STABILIZATION
- ALCOHOL & OTHER DRUG ABUSE SERVICES
- INTOXICATED DRIVER ASSESSMENT
- RECOVERY EDUCATION
- COMMUNITY LIFE SKILLS TRAINING
- RESIDENTIAL SUPPORT
- SYMPTOM MANAGEMENT
- ILLNESS EDUCATION AND MANAGEMENT
- COMMUNICATION AND INTERPERSONAL SKILLS TRAINING
- DIAGNOSTIC EVALUATIONS AND SPECIALIZED ASSESSMENTS
- PSYCHIATRIC EVALUATION AND TREATMENT
- PSYCHOLOGICAL TESTING AND EVALUATION
- HEALTH MONITORING
- EMPLOYMENT RELATED SKILLS DEVELOPMENT

MISSION

- TO OFFER PERSON-CENTERED AND RECOVERY-FOCUSED SERVICES AND SUPPORTS TO RESIDENTS OF GREEN LAKE COUNTY.
- TO PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES THAT:
 - REDUCE SYMPTOMS
 - RESTORE OPTIMUM LEVEL OF STABILITY AND INDEPENDENCE
- PROVIDE ACCESS TO SUPPORTIVE SERVICES (JOBS, HOUSING, TRANSPORTATION, HEALTH, EDUCATIONAL, SOCIAL, SPIRITUAL AND RECREATIONAL RESOURCES)
- PROVIDE FOR MEANINGFUL PARTICIPATION OF FAMILY AND CONSUMER CENTERED SUPPORTS:
 - STRENGTH AND OUTCOME BASED
 - MAKES EVERY EFFORT TO MEET THE NEEDS OF CONSUMERS, FAMILIES AND COMMUNITIES
 - MATCHES NEEDS WITH APPROPRIATE SERVICES
 - COLLABORATES ACROSS SYSTEMS
 - GENDER/AGE/CULTURALLY RESPONSIVE TREATMENT
 - BASED ON HOPE AND EMPOWERMENT
 - FACILITATES RECOVERY

